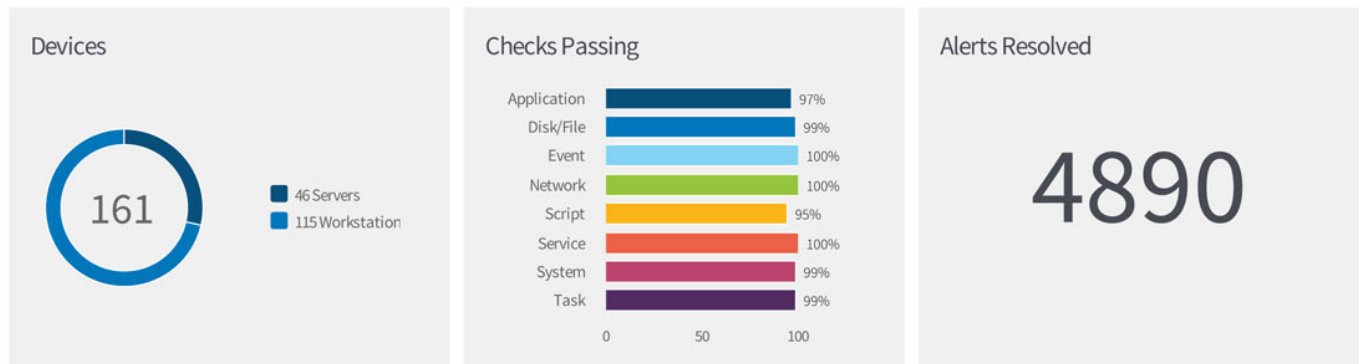


## Health Score



Proactive Monitoring	100%	Server Availability	94.5%	Failed Login Attempts	0.5%
Antivirus Coverage Protection	88.8% 80.1% 97.4%	Patch Management Coverage Protection	56.1% 98.1% 14.1%	Web Protection Coverage Protection	50.3% 0.6% 100%
Backup	85.3%	Closed Help Desk Tickets	82.7%		

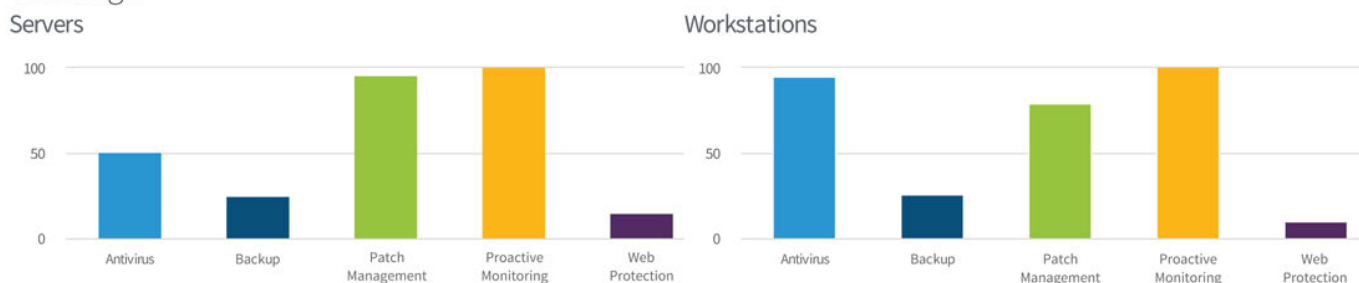
## Managed Devices



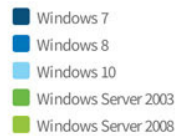
## Protection Effectiveness

<h3>Antivirus</h3> <ul style="list-style-type: none"> <li>Devices with Antivirus: 129</li> <li>Frequency of up-to-date Devices: 97.4%</li> <li>Threats Quarantined/Resolved: 0</li> </ul>	<h3>Web Protection</h3> <ul style="list-style-type: none"> <li>Devices with Web Protection: 1</li> <li>Filtered Requests Blocked: 172</li> <li>Malicious Requests Blocked: 168</li> </ul>	<h3>Patch Management</h3> <ul style="list-style-type: none"> <li>Devices with Patch Management: 158</li> <li>Patches Detected: 5441</li> <li>Patches Installed: 767</li> </ul>
<h3>Remote Access</h3> <ul style="list-style-type: none"> <li>Take Control Sessions: 1</li> <li>Remote Background Sessions: 8</li> <li>Remote Desktop Protocol Sessions: 3</li> </ul>	<h3>Backup</h3> <ul style="list-style-type: none"> <li>Devices with Backup: 15</li> <li>Data Backed Up (GB): 157</li> <li>Successful Backups: 122</li> </ul>	<h3>Help Desk</h3> <ul style="list-style-type: none"> <li>Client-Raised Tickets Closed: 35</li> <li>Monitoring Tickets Closed: 1005</li> <li>Hours Spent on Tickets: 85</li> </ul>

## Coverage



## Operating Systems



## Top 5

### Devices with Failing Checks

WIN-FVEO08TTFB4  
 WIN-RH4GKO4BCPU  
 WIN-54H8LS2HD82  
 WIN-33Q6BTRV8UT  
 MS\_XPPROENSP3EN

### Devices at Risk

WIN-FVEO08TTFB4  
 WIN-RH4GKO4BCPU  
 WIN-54H8LS2HD82  
 WIN-33Q6BTRV8UT  
 MS\_XPPROENSP3EN

### Allowed Website Categories

Travel  
 Online Personal Storage  
 Computer and Internet Info  
 Private IP Addresses  
 Computer and Internet Security

## Terminology Explained

### Health score

A weighted aggregation of the systems health across various components. If a feature is not enabled, the health score will not be negatively impacted.

### Alerts Resolution

The number of outages that occurred over the course of the month which were closed or cleared.

### Checks Passing

The percentage of checks that have passed throughout the month. Checks are grouped into categories. For example, System category comprises of Failed login, Server performance monitoring, OSX update, Package management, and Physical memory checks.

### Feature Adoption

Deployed features calculated at the end of the month.

### Frequency of Up-to-Date Devices

How often AntiVirus checks have been up-to-date across Servers and Workstations throughout the entire month.

### Filtered and Malicious Requests Blocked

The volume of unwanted web requests which have effectively been blocked based on selected filtering categories and the volume of blocked requests of a malicious nature.

### Top 5 Devices at Risk

Devices which have the most common failures of Antivirus, Vulnerability, and Web Protection checks throughout the entire month.

### Top 5 Allowed Web Categories

The most commonly accessed website categories throughout the entire month.